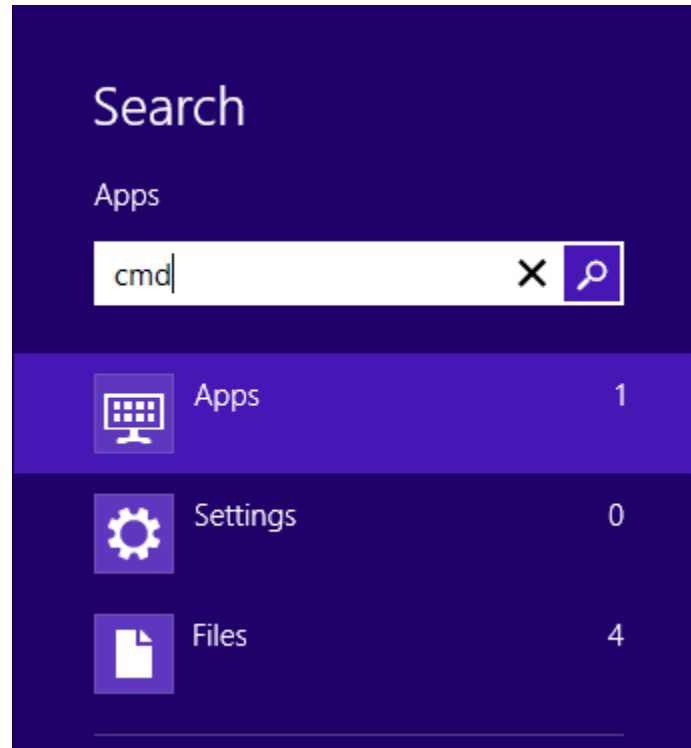


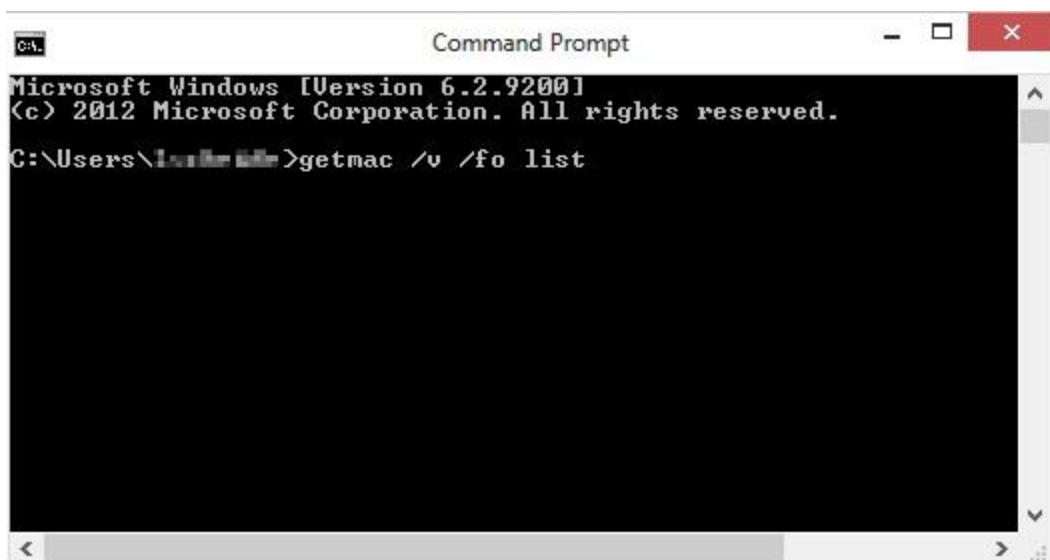
Finding your network address for wireless devices:

- **Windows 8 and up**

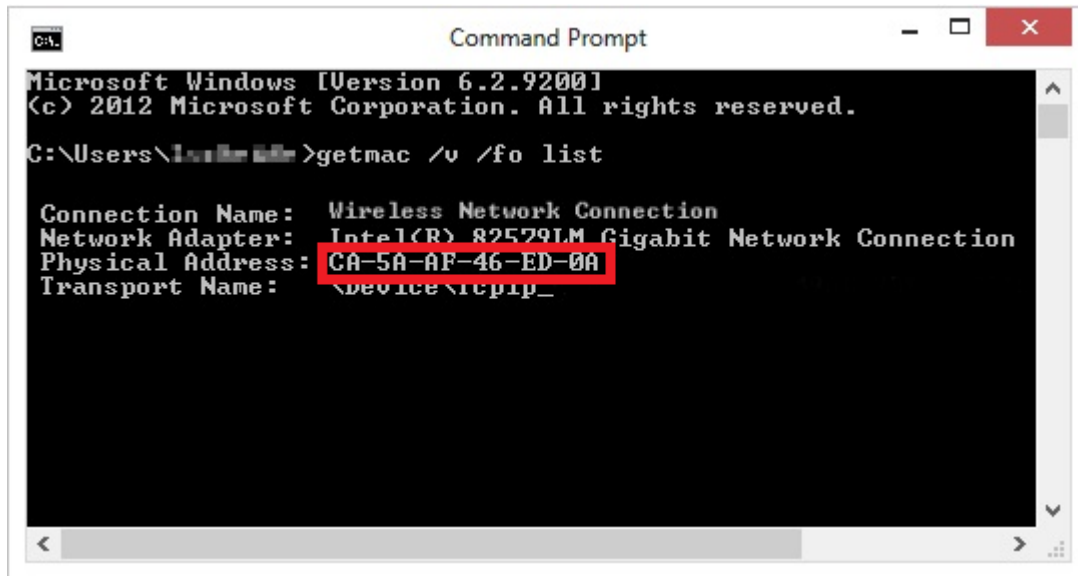
1. Press the **Windows Start** key to open the Start screen.
2. In Search Apps, type **cmd** and press **Enter** to launch the command prompt.
 - **Note:** You **do** not need to click on anything on the Start screen—typing will automatically initiate a program search.



3. Type **getmac /v /fo list** at the command prompt



4. A list will appear. Look for **Wireless Network Connection** or **Wireless LAN adapter** (If the Wireless connection is missing you cannot register). In the list, there is row that says **Physical Address**. It will be a 12-digit combination of letters and numbers. Write down this number.



```
Microsoft Windows [Version 6.2.9200]
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C:\Users\l...>getmac /v /fo list

Connection Name: Wireless Network Connection
Network Adapter: Intel(R) 82579LM Gigabit Network Connection
Physical Address: CA-5A-AF-46-ED-0A
Transport Name: \Device\NPF_{...}
```

5. Submit your information and the address in the **Wireless Network Card Hardware Address** at:

<http://www.robertmorris.edu/helpdesk/nic/>

It will take about 24-48 hours for your information to be submitted. Report any issues with network connectivity to the techs on duty or send a form to tech support at:

<http://www.robertmorris.edu/helpdesk/wirelessaccesshelp/index.html>